

NetAlly Fundamentals Training Course

Overview

NetAlly Fundamentals is the ideal training course for network engineers and technicians looking to build confidence using NetAlly network testing tools in real-world environments.

The course provides the essential networking knowledge needed to understand how NetAlly handheld testers support a structured troubleshooting process. Through instructor-led demonstrations and realistic troubleshooting scenarios, you will learn how to interpret test results, identify the causes of common wired and wireless network issues, and gather the evidence needed to resolve or escalate problems.

Whether you are new to NetAlly or looking to strengthen your troubleshooting skills, this course will help you get the most from your NetAlly test equipment and work more confidently in the field.

What you will learn

- Understand where NetAlly testers fit within the troubleshooting process
- Select the right tool for wired and wireless troubleshooting
- Apply a structured Layer 1–3 troubleshooting methodology
- Identify common cable, switch, VLAN, DHCP, DNS, gateway and PoE issues
- Validate network connectivity and services
- Interpret wired network discovery and diagnostic results
- Assess Wi-Fi signal, channels, authentication and client connectivity
- Investigate roaming and wireless interference issues
- Use ping, traceroute and other tools to isolate faults
- Save, organise and share results using Link-Live
- Produce clear evidence for customers and support teams
- Troubleshoot live networks more quickly and confidently

How long is this course?

The course runs from 10:00 – 16:00 with a 30-minute lunch break and a 15-minute break in the morning and afternoon.

Why study online?

The convenience and overall cost efficiency of studying online makes it a compelling option for training. Because our online courses are delivered live you get provided with ample opportunity to interact with your instructor and classmates.

Who is this course for?

NetAlly Fundamentals is designed for network engineers, wireless engineers, IT administrators, field service engineers, technicians and other networking professionals responsible for installing, validating, maintaining or troubleshooting wired and wireless networks. It is also ideal for organisations introducing NetAlly tools across their technical teams. No previous experience with NetAlly products is required, although a basic understanding of business networking concepts is beneficial.