

Better Insights
Better Networks
Better Experiences





Four Brands, One Common Purpose: Better Connectivity For All

(?) SPEEDTEST

Crowdsourced network performance, quality, and availability

Downdetector 100

Service monitoring, customer engagement, and disruption management

Root Metrics[®]

Controlled mobile network testing and benchmarking

ekahau

Wi-Fi network design and optimization

Complementary Datasets → Improved Business Outcomes

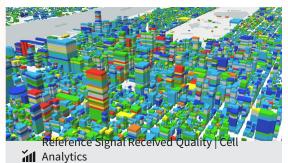
Better Insights

 Improve visibility into the end-user experience



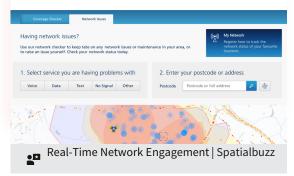
Better Networks

Improve network planning and optimization for enhanced QoS and QoE



Better Experiences

 Improve customer satisfaction, improve retention, grow your base





Creating Customer-Centered Networks

Solutions at every stage of the network lifecycle



Prioritize planning and optimization

Make the biggest impact for the biggest number of customers and ensure network changes have measurable real-world impact



Improve and differentiate your network

Find and fix network issues hidden to RF-only views, then promote your wins with Speedtest Awards™



Make changes to improve customer satisfaction

Use consumer QoE and sentiment insights to identify network pressure points that impact customer retention



Offer new ways to engage with customers

Increase customer trust and communicate in more meaningful ways with proactive alerting and engagement tools



Downdetector •

Root Metrics





























Wi-Fi is Mission-Critical for Business (yet most networks are underperforming)

An estimated

750/o

of networks
are under-performing

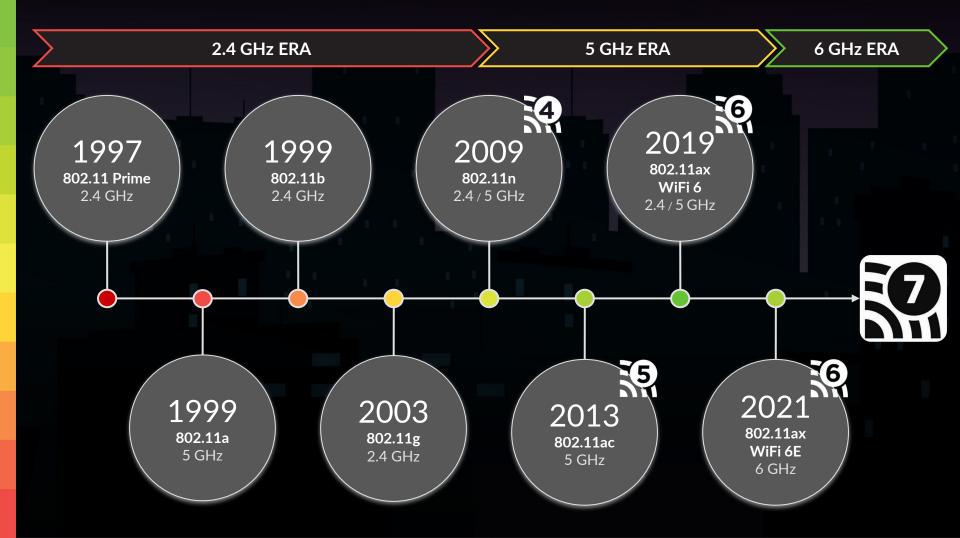
Wi-Fi's total global economic value, will reach \$5T by 2025

96% of IT Pros
Recommend Frequent
Wi-Fi Health Checks

Number of Wi-Fi Networks in 2024

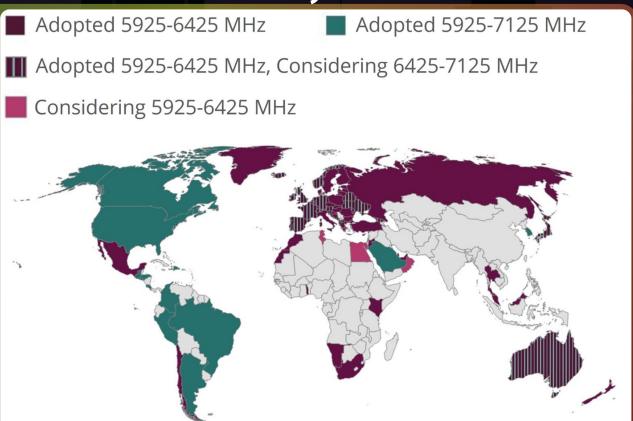
1.2 billion active Wi-Fi networks globally

That's more than 1 Wi-Fi network for every 8 people on the planet!



6 GHz Global Availability

70% of world population has access to unlicensed 6 GHz band



6 GHz Enabled Wi-Fi Devices

















Wi-Fi Devices - Facts

There are 19.5B active Wi-Fi devices

2.5 device per every living person

473 million Wi-Fi 6E devices were expected to ship in 2023

vs 338M 6E shipments in 2021

96% of all AR and VR devices will support 6 GHz Wi-Fi

as soon as 2025

