

NHS Wi-Fi

**David Corbett, Managing Consultant, Apira Ltd
Formerly Programme Director NHS WiFi (NHS Digital)**

david.corbett@apira.co.uk

NHS Wi-Fi - Background

2014

November

2015

December

2016

April

Personalised Health and Care 2020 framework published

Dame Martha Lane Fox recommendation

Free Wi-Fi in every NHS building

Jeremy Hunt statement

Free Wi-Fi will be an essential enabler in the NHS becoming a world leader in digital healthcare

NHS Wi-Fi Programme established

Key delivery milestones announced

NHS Wi-Fi – Vision and Scope

Vision

We wanted:

People who received care to be better connected across the NHS.

To support health and care professionals to have easier access to tools and technologies to deliver better care.

To allow care professionals and users of NHS services to access information and engage dynamically with systems and people, in a way that enhances their experience and improves outcomes.

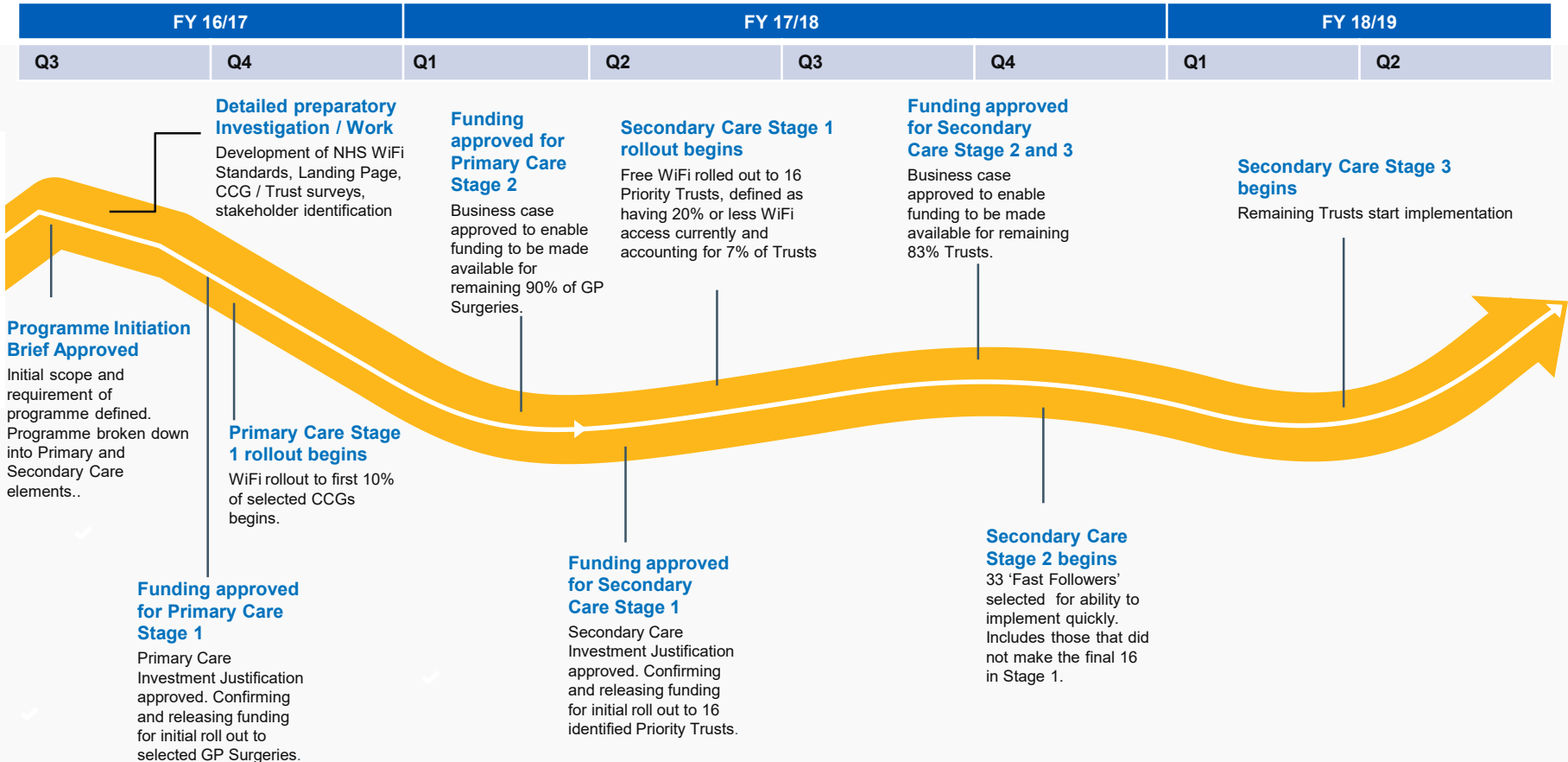
Scope

Primary Care – All Clinical Commissioning Groups (CCGs) in England (accounting for 195 CCGs, 7686 GP Surgeries and 58.8m patients)

Secondary Care – 206 Mental Health, Community and Acute Trusts

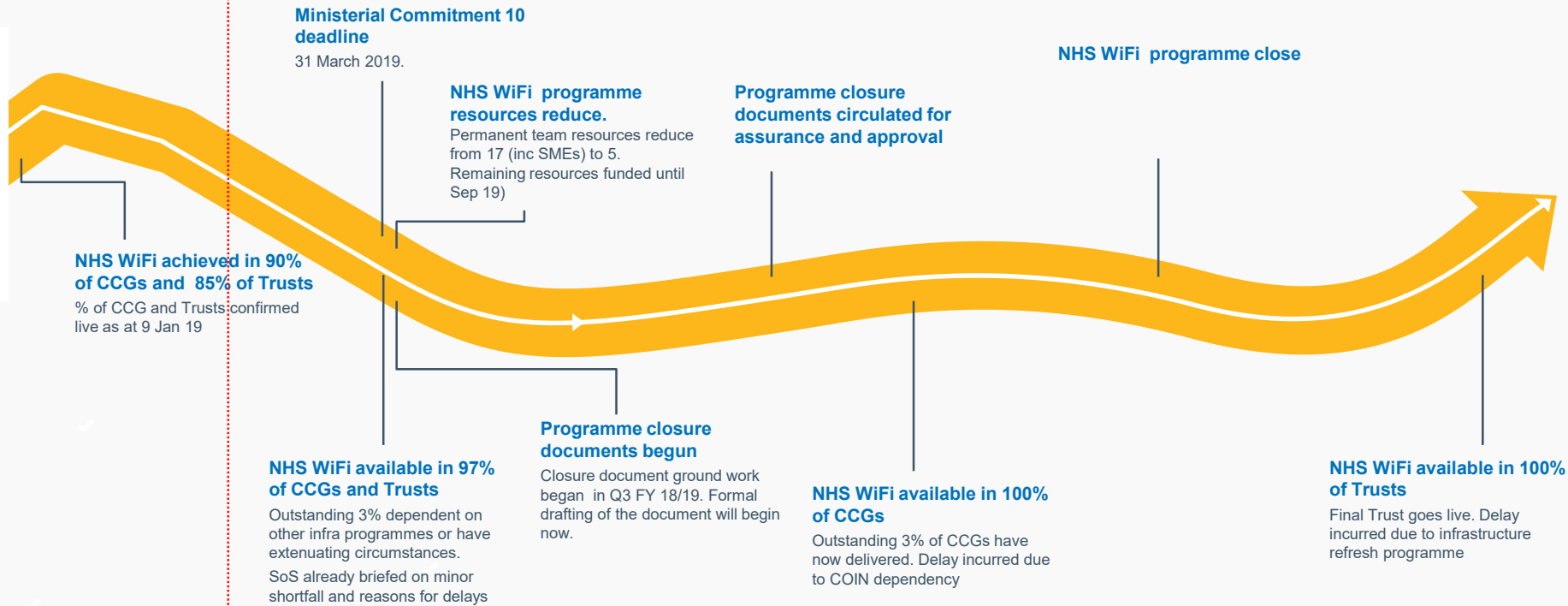


NHS Wi-Fi Roadmap 2016- Dec 2018

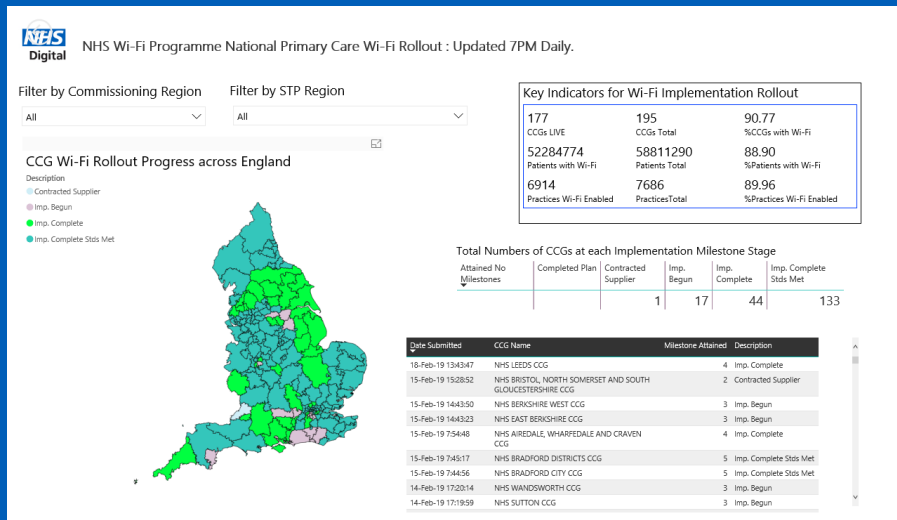


NHS Wi-Fi Ongoing Roadmap

FY 18/19 Q4			FY 19/20 Q1			FY 19/20 Q2			FY 19/20 Q3		
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec



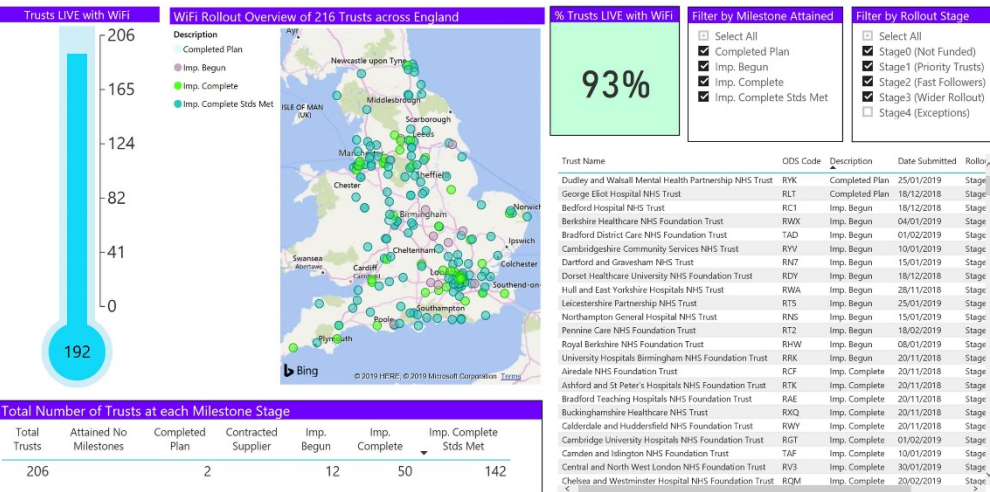
NHS Wi-Fi – Delivery Status (as at 21/02/19)



Primary Care – 91% of CCGs now live (93% of practices)

Secondary Care – 93% of Trusts now

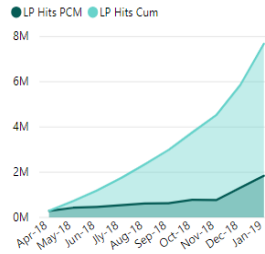
NHS Digital Secondary Care NHS WiFi National WiFi Rollout Progress Dashboard updated daily at 6PM



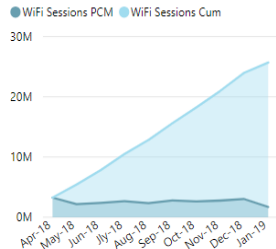
Free NHS Wi-Fi – Patient Usage GP Practices

Normalised National Summary Jan 2019 : Public/Patient free NHS WiFi Usage information for Primary Care with 177 out of 195 CCGs LIVE

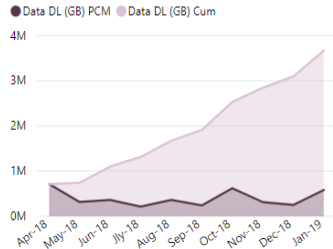
LP Hits Per Calendar Month vs Cumulative



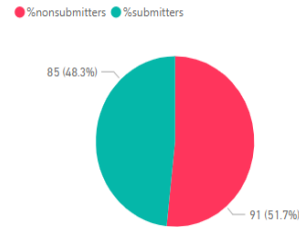
WiFi Sessions Per Calendar Month vs Cumulative



WiFi Data Downloaded Per Calendar Month vs Cumulative



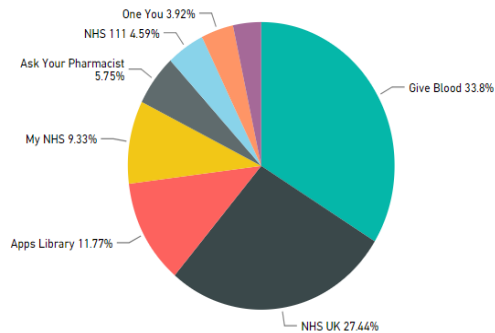
LIVE CCGs submitting WiFi Usage Data in Jan 2019



CCGs Live with NHS WiFi that submitted usage Data for Jan 2019

Date Submitted	Represented Org	Trust Live NHS WiFi	Usage Submitted
30/10/2018 13:25:06	NHS Airedale, Wharfedale and Craven CCG	NO	NO
08/11/2018 08:34:12	NHS Ashford CCG	YES	NO
10/09/2018 13:54:26	NHS Barking and Dagenham CCG	YES	NO
11/07/2018 11:46:24	NHS Barnet CCG	YES	NO
30/11/2018 14:06:07	NHS Barnsley CCG	NO	NO
31/05/2018 14:15:03	NHS Basildon and Brentwood CCG	YES	NO
30/11/2018 14:10:52	NHS Bassetlaw CCG	NO	NO
17/09/2018 17:29:23	NHS Bath and North East Somerset CCG	YES	NO
27/04/2018 08:21:09	NHS Bedfordshire CCG	YES	YES
21/11/2018 17:39:16	NHS Berkshire West CCG	NO	NO
28/03/2018 13:55:27	NHS Bexley CCG	YES	YES
03/05/2018 12:58:40	NHS Birmingham and Solihull CCG	YES	YES
16/11/2017 13:35:55	NHS Blackburn with Darwen CCG	YES	NO
08/01/2018 15:16:09	NHS Blackpool CCG	YES	YES
05/03/2018 16:42:43	NHS Bolton CCG	YES	YES
30/10/2018 13:32:52	NHS Bradford City CCG	YES	NO

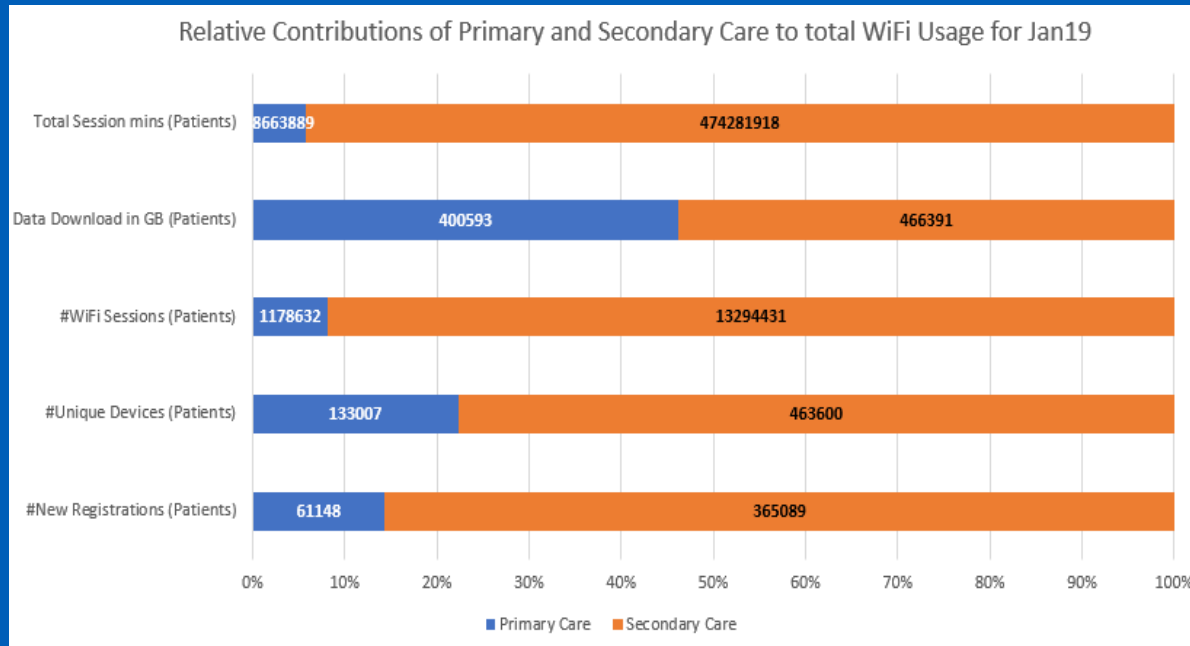
Top NHS UK Web Destinations after the NHS WiFi Landing Page (LP) for Jan 2019



- Almost all data submitted by CCGs themselves
- Data indicates continual WiFi usage over time
- Limited data regarding what services patient access using free NHS WiFi

Free NHS WiFi – Patient Usage NHS Trusts

Comparison in graph compares relative free NHS WiFi usage reported by 64 random CCGs to 64 Trusts



- Much Less time to collect usage data for secondary care due to GoLive schedule
- Good evidence for extensive usage when compared to primary care

NHS Wi-Fi – Benefits

- Reduced costs for health and care services
- Improved patient experience and satisfaction
- Improved access to information for Health and care professionals
- Platform for the future
- Promotes joined-up working



Questions



“It’s great being able to access free Wi-Fi while waiting for my GP practice appointment. For patients signed up to online services it enables you to book appointments and order repeat prescriptions at a time convenient to you.”

- Patient of NHS Bury CCG

“We’ve just gone live with public Wi-Fi across the Acute Services in WNE Cumbria and will have hundreds of devices connected. Free Wi-Fi will bring many benefits such as:

- Enable children to do their homework and research;
- Support the Trust’s End of Life Care service;
- Support profoundly deaf patients access online interpreting apps.

- Steven Harrison, assistant IT manager for NCUH

“We have noticed an increase in the number of hits the practice has had on our website and our Facebook page... As a result, we will be enhancing our use of online services to communicate with our patients.”

- Joanne Panter, Practice Manager

NHS Wi-Fi email contact : NHSWiFi@nhs.net

NHS Wi-Fi Guidance : <https://digital.nhs.uk/nhs-wi-fi>

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Questions

Free public Wi-Fi launched at north Cumbria's hospitals

Posted on Monday 18th December 2017

Free public Wi-Fi available to all patients and visitors has launched at North Cumbria University Hospitals NHS Trust (NCUH) today (Monday 18 December).

The Trust was one of only 16 in the country to take part in the initial phase of NHS Digital's plans for free Wi-Fi in all NHS healthcare settings and IT staff have been working to introduce the new system before Christmas.

The Wi-Fi is now available at both The Cumberland Infirmary in Carlisle and West Cumberland Hospital in Whitehaven and means that patients and visitors will be able to browse the internet and use their apps while in the hospitals. Patients just need to choose 'NHS Wi-Fi' on their smart device and follow the registration process to gain access.

Cumbria Partnership NHS Foundation Trust (CPFT) and North Cumbria Clinical Commissioning Group will also be using the new system in their hospitals and GP practices, switching from their current supplier in the New Year.

Stephen Harrison, IT manager at North Cumbria University Hospitals NHS Trust, said: "This is fantastic news for our patients and visitors, it is something we have received many requests for and we're delighted to now be able to offer this service in the Trust's hospitals."



A screenshot of the Nursing Times website. The top navigation bar includes "HOME", "NEWS", "EVENTS", "CLINICAL ARCHIVE", "LEARNING UNITS AND PORTFOLIO", and "STU". The article title is "Pantomime set to deliver festive cheer to local hospital patients" with a sub-header "HOSPITAL". The byline reads "21 DECEMBER, 2017 | BY STEVE FORD". The main text states: "This year's seasonal pantomime at the Cast theatre in Doncaster is making... will be live-streamed for hospital patients both young and old." A small portrait of a woman is visible in the top right corner of the page.

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Case Studies / Guidance : <https://digital.nhs.uk/nhs-wi-fi>

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